

Practice Questions: Motivation

Question One:

An organisation's goals can only be achieved through the efforts of motivated individuals.

Required:

Explain what is meant by the following terms:

(a) Hygiene factors. (8 marks)

(b) Motivators. (7 marks)

(Total: 15 marks)

Question Two:

There is often confusion between the meanings of 'job enrichment', 'job enlargement' and 'job rotation'.

Required:

(a) Define and explain the term 'job enrichment'. (5 marks)

(b) Define and explain the term 'job enlargement'. (5 marks)

(c) Define and explain the term 'job rotation'. (5 marks)

(Total: 15 marks)

Question Three:

All managers and supervisors need to understand the concept of motivation in the workplace.

Required:

(a) Explain the 'content theory' of motivation. (5 marks)

(b) Explain what is meant by McGregor's

(i) Theory X; (5 marks)

(ii) Theory Y. (5 marks)

(Total: 15 marks)